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International Journal of Service Management and Sustainability

International Journal of Service Management and Sustainability

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This journal aims to focus on service management and sustainability in order to leverage and sustain performance of the services sector as well as improve and sustain the quality of customer service (for all economic sectors), natural environment and quality of life.

The scope of this international, refereed and blind-reviewed journal (IJSMSust) includes service management and sustainability for better performance of individuals, private and public organizations, the economy, government(s), nation(s), regions(s) and the natural environment.

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